

Intelligence

GeoStore

Order Status
User Guide



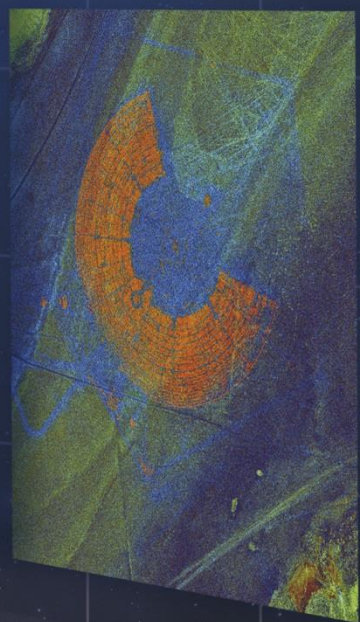
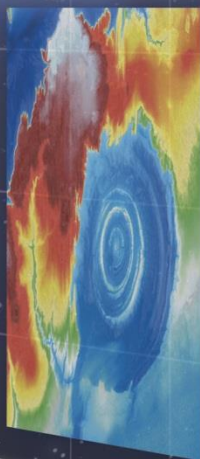
SEARCH



TASK



TRACK



AIRBUS

Tutorial Overview

Skills To Be Acquired

The following points will be explained in detail in this User Guide

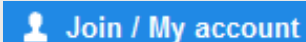
- ✓ Find and follow orders online
- ✓ Understand the orders hierarchy and their status
- ✓ Display and follow orders in the map
- ✓ Manage the OnePlan orders

Any questions? Please check our [FAQ section](#) from the GeoStore homepage

Log In To Your GeoStore Premier Account

Go to www.geostore.com in your web browser. We recommend Mozilla Firefox or Google Chrome: check for [supported versions](#) below the Questions and answers section.



Click on  Join / My account

Log in by entering your e-mail address and password

Enter your login and password

email address *

Password *

Login

Forgotten or expired password?

Register

Go To The Map

Click on



Follow

from the GeoStore home page. You must be Premier Account to follow your orders

Please go to your [My Customer's gate](#) (Web account needed) to fill in the form and become a Premier account

Welcome to GeoStore

Easy-to-use online purchasing for reliable image delivery



Search



Buy



Follow

Quick search :

By ID

By Location

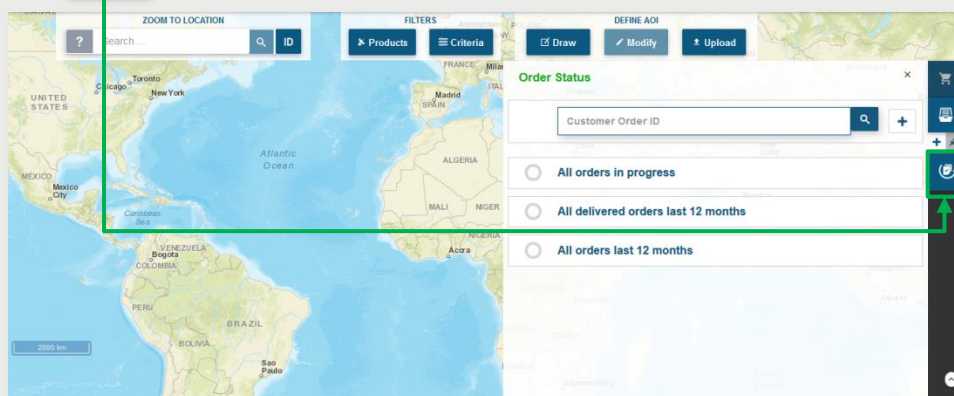


Open Your Order Status Directly In The Map

Click on



on the right hand side of the map to access the order status



Click on



to display the status filters

Any questions? Please check our [FAQ section](#) from the GeoStore homepage



Find Your Orders Using Search Criteria

Search your orders using the **Customer Order ID** (e.g. **MyJob ID**) or using the **Airbus DS Order ID** (e.g. Orders beginning with **SO...**)

Filter your orders using the **email address (login)**, **order status** (created, in progress, delivered, invoiced, canceled) and **date**

The screenshot shows a web interface for searching orders. It features several input fields: 'Customer OrderID' with a search icon and a minus button, 'Airbus DS Order ID' with a search icon, 'Contact' with a search icon, 'All status' with a search icon, and a date range selector with 'From' and 'To' fields and a search icon. At the bottom, there is a 'Sort by' dropdown menu.

Sort your orders using the following criteria:

The dropdown menu lists the following sorting criteria:

- Airbus DS Order ID (Ascending)
- Airbus DS Order ID (Descending)
- Customer Order ID (Ascending)
- Customer Order ID (Descending)
- Contact (Ascending)
- Contact (Descending)
- Date (Ascending)
- Date (Descending)
- Commercial Status (Ascending)
- Commercial Status (Descending)

Any questions? Please check our [FAQ section](#) from the GeoStore homepage



Find Your Orders Using The Quick Search

All orders in progress

All delivered orders last 12 months

All orders last 12 months

Click on **All orders in progress** to display the first 20 orders in progress

Click on **All delivered orders last 12 months** to display the first 20 orders delivered in the last twelve months

Click on **All orders last 12 months** to display the first 20 orders in the last twelve months


Sort your orders using the same list of criteria as described above (Airbus DS Order ID, Customer Order ID, Contact, Date, Commercial Status)

The counter displayed on the left of every order status window indicates the number of displayed orders out of the total number of orders



20/600 All delivered orders last 12 months

For instance in the example above 20 orders are displayed in the order status list out of the 600 orders for the last 12 months

Click on the  to display the next 20 orders of the list

Any questions? Please check our [FAQ section](#) from the GeoStore homepage

Orders Hierarchy

Each order has a general status displayed before the order name

Icon	Order name	Value
✓	TEST_QO_ASTRO_19_ON-18-05-2016 SO16009075 2016-05-18	181 386.10 EUR
🚚	TEST_QO_PHR_09_OD-18-05-2016 SO16009079 2016-05-18	36 064.00 EUR
✗	TEST_QO_ASTRO_18_ON-17-05-2016 SO16009007 2016-05-17	27 147.10 EUR
⚙️	TEST_QO_ASTRO_05_OD-17-05-2016 SO16009000 2016-05-17	31 641.10 EUR

Each status is described in the “**Order status**” column from the table below

Icon	Order status	Order line status	Tasking line status
✓	the order has been created	the order line has been created	the tasking is completed
⚙️	the order is in progress	the order line is in progress	-
🚚	the order has been delivered	the order line has been delivered	-
✗	the order has been cancelled	the order line has been cancelled	-
📄	the order has been invoiced	the order line has been invoiced	-
🔄	-	the order line has been transmitted to our services	the tasking is in progress

Click on one of the orders to display its content. It may have several order lines per order.

Test_GeoStore_User_Guide
1/1 SO16010519 | 09-06-2016 3 597.84 EUR

SPOT Archive - 1052 km² 1.5m Color ortho Rése... 1/1

Click on one of the order lines to display the attached products.

Each status is described in the “**Order line status**” column from the table above.

Test_GeoStore_User_Guide
1/1 SO16010519 | 2016-06-09 3 597.84 EUR



SPOT Archive - 1052 km² 1.5m Color ortho Rése... 1/1


DS_SPOT6_201510231539359_FR1_FR1_

Any questions? Please check our [FAQ section](#) from the GeoStore homepage




Specific Taskings Status



When you order a tasking product, a specific line is displayed in the order status menu and the tasking status is also displayed as “in progress” or “completed” as described in the table below.




Icon	Tasking line status
	the tasking is completed
	the tasking is in progress



IT_GeoStore
2/2 SO16010308 | 06-06-2016


14 840 00 EUR











Pleiades Instant Tasking 265 km² / ICR_FC_120...
InstantTasking









100%


Pleiades Instant Tasking - 265 km² 0.5m Color P...
1/1 InstantTasking

DS_PHR1B_201606071014426_FR1_PX_

Order

Tasking line

Order line

Attached product

Any questions? Please check our [FAQ section](#) from the GeoStore homepage

Intelligence

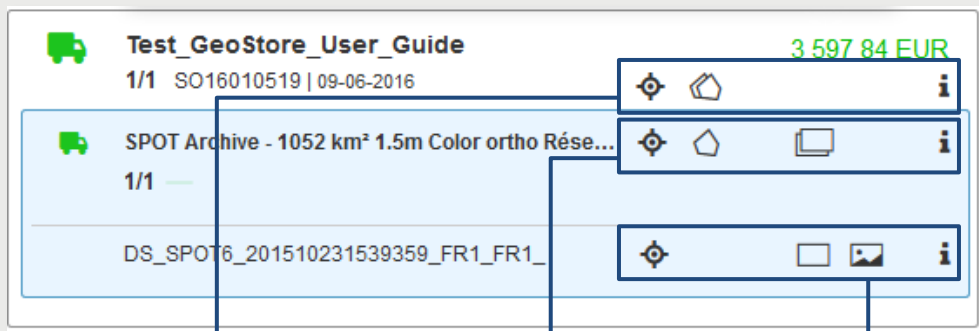
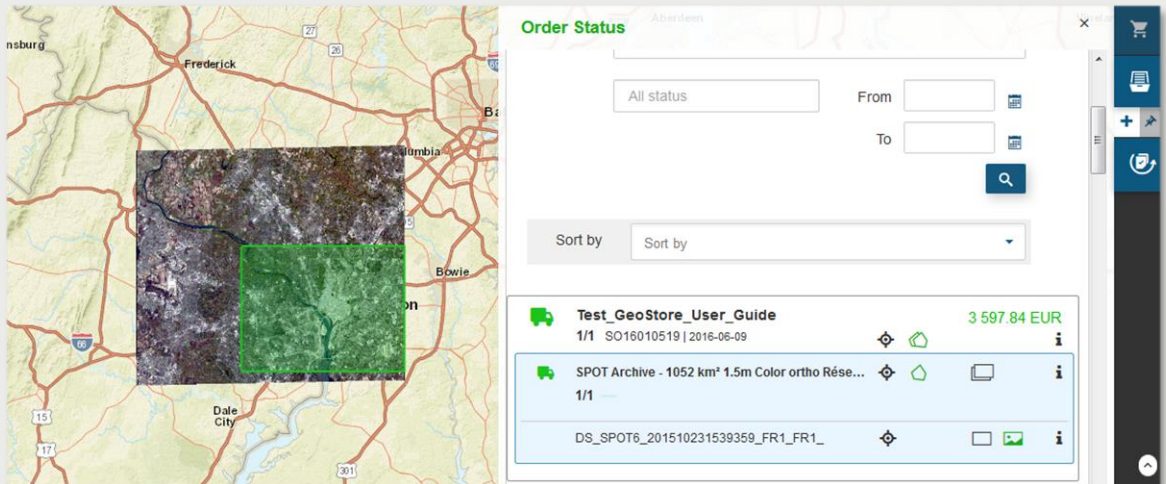
Applicable as of January 2017 © Airbus DS 2017

6

AIRBUS

Display And Follow Orders In The Map

Click on the following icons to interact with the map: display footprint, Quick Look and metadata of your products

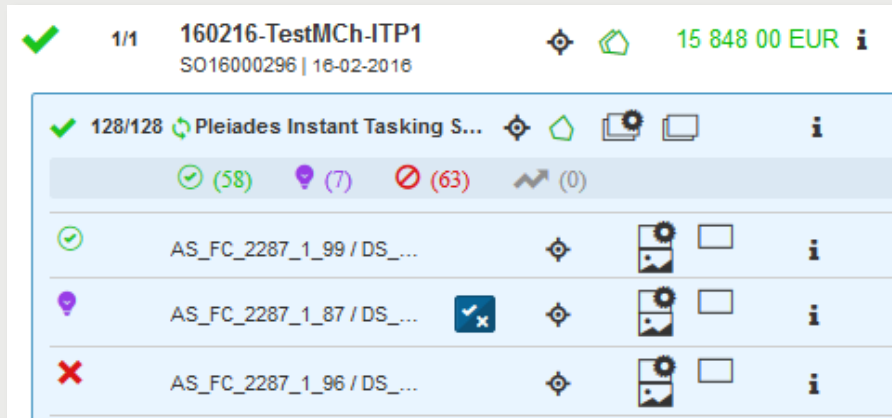


Icon	Order	Order line	Attached Product
	Zoom on the common extent of all your AOIs	Zoom on the AOI of the corresponding product	Zoom on the extent of the corresponding segment footprint
	Toggle all your AOIs for that order	-	-
	-	Toggle the AOI of the corresponding product (with production buffer)	-
	-	Toggle all the image segment footprints for the corresponding AOI	-
	-	-	Toggle the corresponding image segment footprint
	-	-	Display the Quick Look of the image segment
	Display the corresponding metadata	Display the corresponding metadata	Display the corresponding metadata

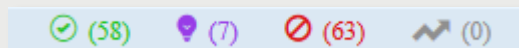
Any questions? Please check our [FAQ section](#) from the GeoStore homepage




Manage OnePlan Orders

Click on the OnePlan line to display its content. Each line corresponds to an acquisition attempt. You can track the number of attempts thanks to the counter : here, 128 attempts were made.







At the top of the list, a summary of the acquisitions status is displayed.









For instance 58/128 have the status **Validated** , 7/128 have the status **Proposed**  and 63/128 have the status **Refused** .


The status of each tasking is displayed at the beginning of the line:

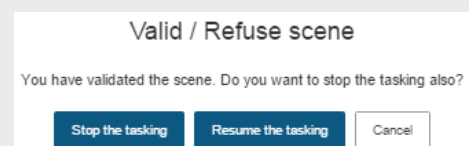
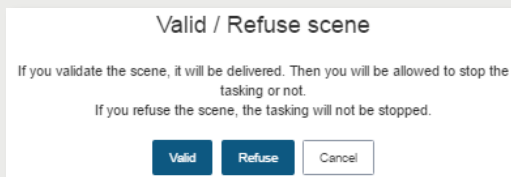
-  indicates that the image has been **Validated**
-  indicates that the image has been **Refused**
-  indicates that an image close to the specified criteria is **Proposed**
-  indicates that the image has not been **qualified**

Use these icons to display footprint, Quick Look and metadata of the acquisitions:

- Click on  to display the tasking AOI ;  will display them all
- Click on  to display the production AOI ;  will display them all
- Click on  to display the Quick Look of the acquisition
- Click on  to display the line metadata

When an acquisition is close to your tasking criteria, it is then proposed to you:

- Click on  to validate or refuse a Proposed acquisition



Any questions? Please check our [FAQ section](#) from the GeoStore homepage