



# Intelligence QUALITY POLICY

## Our Mission

CIS Intelligence enables smart decision-making through a unique portfolio of products, services and systems: we globally deliver to our commercial & governmental customers a complete set of offers from geospatial data to end-to-end Intelligence solutions.

## Strategic Objectives

The objective of Intelligence is to be a world leader in our market segments. Satisfied customers, partners and employees are essential for the achievement of our strategic objectives to:

- Deliver premium multi-source data
- Make digital services our new growth engine
- Strengthen position as C5ISR supplier

To accomplish this we will actively strive to:

- Deliver right the first time
- Consolidate and develop our international position
- Offer a one stop shop to our customers
- Achieve customer satisfaction and good relations with all of our partners
- Prepare the future through innovation and new developments
- Transform & digitalise our portfolio of solutions & services
- Boost our competitiveness through successful integration and transformation
- Engage employees and increase their sense of well-being through improvement and progress
- Ensure we operate as a socially responsible organization

## Quality Management Approach

We establish and maintain an effective Business Management System designed to ensure that all quality, company and regulatory requirements are achieved, which is regularly reviewed for effectiveness and continuing suitability.

We continuously review and improve the effectiveness of our offers, processes and tools to support the development of new opportunities and strengthen our competitive position.

## A Strong Commitment from Senior Management

"In order to achieve optimum efficiency and customer satisfaction, each person involved into our Intelligence business has to fulfil their responsibility within the scope of this Policy.

All executives undertake to provide the necessary resources and support for our employees, partner companies and suppliers to develop the company and assure its long term future."

**We are one Quality!**

**Intelligence Executive Committee**

1<sup>st</sup> June 2017

F. Lombard - L. Auffray - Ph. Brownnett - G. Buckman - E. Calvet - J.M. Darroy - R. Henneberger  
M. Inchauspe - M. Lagarde - C. Le Gall - F. Mehler - P. Pham

**AIRBUS**