

24/7 Emergency Service

Data Request Form

Email: intelligence-24h@airbus.com

1 Contact Information

Customer no. (if known)	
Company name	
Contact name	
Department (if needed)	
Address/country	
Phone no.	
Other email address(es) to be informed?*	

* In addition to the sender of this form, which other email addresses should be informed of the order progress?

2 Area of Interest

Country and place name	
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Please upload your AOI(s) using one of the following options:

ESRI shapefile (UTM WGS84 preferably)	Please send it with this form.	
Google Earth KML / KMZ (UTM WGS84 preferably)	Please send it with this form.	
Circle (UTM WGS84 preferably)	Centre point (latitude/longitude)	Radius (km)
Rectangle (UTM WGS84 preferably)	Upper left (latitude/longitude)	Lower right (latitude/longitude)

3 Product

Archive

Optical satellite	Pléiades <input type="radio"/> SPOT 6/7 <input type="radio"/>
Mode	
Segment IDs	Important: please allow one line per ID and press 'Enter' after each.

New collection

Selected option	OneDay <input type="radio"/> OneNow <input type="radio"/> OneSeries Critical <input type="radio"/>
Immediate tasking activation	Yes, without our confirmation <input type="radio"/> No, tasking pending our confirmation <input type="radio"/>

OneDay

Optical satellite	Pléiades <input type="radio"/> SPOT 6/7 <input type="radio"/>
Acquisition date	DD MM YY
Acquisition mode	Mono <input type="radio"/> Stereo <input type="radio"/> Tristereo <input type="radio"/>
Incidence angle	<30° <input type="radio"/> <52° <input type="radio"/>
B/H for 'Stereo' or 'Tristereo'	Min B/H Max B/H
Maximum cloud cover	100% accepted

OneNow

Optical satellite	Pléiades <input type="radio"/> SPOT 6/7 <input type="radio"/>
Start date	DD MM YY
Acquisition mode	Mono <input type="radio"/> Stereo <input type="radio"/> Tristereo <input type="radio"/>
Incidence angle	<30° <input type="radio"/> <52° <input type="radio"/>
B/H for 'Stereo' or 'Tristereo'	Min B/H Max B/H
Maximum cloud cover	
If 'Other', please specify	

OneSeries Critical*

Optical satellite	Pléiades <input type="radio"/> SPOT 6/7 <input type="radio"/>		
Total no. of images required			
Multi-period monitoring	Period 1	Period 2	Period 3
	Start DD MM YY	Start DD MM YY	Start DD MM YY
	End DD MM YY	End DD MM YY	End DD MM YY
Acquisition mode	Mono <input type="radio"/> Stereo <input type="radio"/> Tristereero <input type="radio"/>		
Incidence angle			
B/H for 'Stereo' or 'Tristereero'	Min B/H	Max B/H	
Maximum cloud cover			
If 'Other', please specify			

* OneSeries Critical: intensive monitoring with acquisition period or frequency of 7 days or less.

4 Processing options

Optical satellite	Pléiades <input type="radio"/> SPOT 6/7 <input type="radio"/>	
Product resolution and spectral bands combination	Pléiades	
	SPOT 6/7	
Geometric processing level		
Projection (only for projected and ortho product levels)		
If 'Other', please specify		
Radiometric processing level		
Product and image format		
Bit depth		

¹ For Department of Defence, Intelligence Community members, and other US departments and agencies.

² Not available for Reflectance products. Recommended for Display products.

5 Comments

Please provide details of any important information that we should be aware of	
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