



Intelligence

QUALITY POLICY

Our Mission

Intelligence Business Cluster enables decision-making through a unique portfolio of products, services and systems: we deliver end-to-end solutions to all commercial, institutional and defence markets providing comprehensive situational awareness information.

Strategic Objectives

The objective of Intelligence is to be a world leader for providing tailored solutions to all key market segments. Satisfied customers, partners and employees are essential for the achievement of this strategic goal.

To accomplish this we will actively strive to:

- Deliver right the first time,
- Consolidate and develop our international position,
- Offer a one stop shop to our customers,
- Achieve customer satisfaction and good relations with all of our partners,
- Prepare the future through innovation and new developments,
- Boost our competitiveness through successful integration and transformation,
- Engage employees and increase their sense of well-being through improvement and progress,
- Ensure we operate as a socially responsible organization.

Quality Management Approach

We will establish and maintain an effective Business Management System (based on the international ISO 9000 series of standards and taking into account the policies of Airbus Group / Airbus Defence and Space) designed to ensure that all quality, company and regulatory requirements are achieved, which is regularly reviewed for effectiveness and continuing suitability.

We will continuously review and improve the effectiveness of our offer, processes and tools to support the development of new opportunities and strengthen our competitive position.

A Strong Commitment from Senior Management

“In order to achieve optimum efficiency and customer satisfaction, each person within Intelligence has to fulfil their responsibility within the scope of this Policy.

All executives undertake to provide the necessary resources and support for our employees, partner companies and suppliers to develop the company and assure its long term future.”

Dr. Bernhard Brenner
Senior Vice President, Head of Intelligence

1st July 2016